



2643

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

JOHN M. VERBIL et al.

Group Art Unit: 2643

Examiner: Rexford N. Barnie

Serial No.: 09/802,070

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For: Call Queuing Utilization Reporting

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RESPONSE TO A NOTICE OF NON-COMPLIANT AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
U.S. Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to a Notice of Non-Compliant Amendment mailed June 15, 2005,  
please accept the following corrected section "Amendment to the Claims."

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 on:

July 15, 2004  
Date of Deposit

Mark D. Chuey  
Name of Person Signing

Signature